

CASE STUDY



Business Sector - Manufacturing

Key facts of the installation

Number of Employees

133 (101 in factory environment)

Key Issue

By investing in Vanquish, the Coachman Caravan Company is now able to accurately and consistently monitor the attendance of its factory employees. Employees can now be confident that, providing they clock in everyday, they will automatically be paid correctly.

Products Supplied

- Vanquish Time Management Software

Functions



Benefits

- Smooth implementation - no disruption to trading despite installation taking place during pay week
- Easy to use for staff
- Personal HR records for each employee
- Improve efficiency and control labour costs
- Maintain production levels during holiday periods
- Streamlined payroll

“The new system from Vanquish IPS has helped make us a more efficient company when it comes to payroll and timekeeping.”

STEVE SHIPLEY,
COACHMAN CARAVAN COMPANY



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Coachman Caravans

Based in Sutton Fields in Hull, the Coachman Caravan Company was established in 1986 and is one of the UK's leading caravan manufacturers. Over the years Coachman has built a reputation for high quality craftsmanship and attention to detail. This quality is achieved through meticulous planning, first class design and commitment to thoroughly testing each caravan before it leaves the Hull factory.

Customer Challenge

Coachman currently employs 133 people - 101 of whom work in a factory environment and clock in and out at the beginning and end of each working day. While they only operate one shift each day, time and attendance data needs to be collated accurately to ensure each member of staff is paid the correct amount.

The company previously used Winbase recording software but this was causing the company problems and was proving insufficient in coping with the day-to-day demands placed upon it. To bring it into line with the demands of the modern workforce, the old Winbase

system would have needed updating considerably which wouldn't have been cost effective for Coachman.

The Coachman Caravan Company and Vanquish IPS have enjoyed a strong working relationship for the past 15 years and in December 2008 Coachman decided the best course of action was to replace their existing system with Vanquish. Coachman's time and attendance systems have developed in line with the technological advancements of the workforce management industry, progressing from traditional clock card machines to state-of-the-art workforce management software.

The Business Solution

The project had to be completed within tight time scales to ensure it caused minimal disruption to Coachman's payroll process.

Vanquish IPS installed and commissioned Vanquish "live" within the pay week. In other words Coachman's payroll was completed on Friday lunchtime and Vanquish IPS swapped their data and hardware over within two days ready for the following week's payroll.

The main benefit of the new system is that it has improved Coachman's payroll efficiency, accurately calculating the hours worked by employees prior to the payroll being processed. With everyone following the same rules there is no ambiguity and everyone knows where they stand - if they don't clock in correctly they don't get paid correctly!

Recommendation

“The new system from Vanquish IPS has helped make us a more efficient company when it comes to payroll and timekeeping. Although the system is predominantly used to collate time and attendance, we would be lost without it - if staff do not clock in correctly they do not get paid correctly!”

STEVE SHIPLEY,
COACHMAN CARAVAN COMPANY

For further information on any of the software mentioned in this case study, Call **0121 773 7222** or visit **www.vanquish-ips.com**