



## Business Sector - Recruitment

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Vanquish IPS has been appointed by leading employment specialist eResponse Recruitment Limited to supply its Vanquish workforce management solution to facilitate the monitoring of its temporary workforce.

This latest success has further strengthened Vanquish IPS's position as one of the UK's leading time and attendance software providers to the recruitment industry.

The contract will see Vanquish rolled out to many of eResponse's client base which will allow them to utilise the software to accurately monitor the attendance of remote workers.

By gaining active visibility into the working practices of its temporary staff, Vanquish will help streamline the payroll process, assist with administration and, moreover, make it easier for eResponse's managers to effectively manage their employees at client sites.

At a number of sites Vanquish IPS will be installing biometric GPRS handpunch terminals to capture employee clocking data. These terminals automatically take a three dimensional reading of an employee's hand and will verify an employee's identity in less than one second. This provides a secure form of data capture and eliminates the possibility of fraudulent clocking.

**“We are excited to be working with eResponse with the deployment of Vanquish throughout its client base. This contract with a local, innovative and progressive company shows the full capabilities of Vanquish in monitoring a large diverse workforce across many many industry sectors that employ temporary workers.”**

**CHRISTIAN BERENGER,**  
OPERATIONS DIRECTOR  
VANQUISH IPS



# CASE STUDY



What's more, because the terminals communicate wirelessly via GPRS technology it can be hosted independently from client networks, and no IT infrastructure or cabling is required on client sites.

Once clocked in employee attendance data is fed directly into a web-portal via a GPRS mobile network and each worker profile is automatically updated, which allows managers to monitor the comings and goings of staff at remote client sites.

By accurately monitoring the attendance of its staff the biometric system will not only guarantee that staff have worked their contracted hours but will also help eResponse to streamline its payroll process.

The software also includes comprehensive reporting facilities and scheduling features which enables managers at eResponse to plan and roster their resources more effectively and make better informed decisions about their workforce.

Vanquish has become a marketing leading software solution in the recruitment industry due to its ability to assist agencies with their compliance to Agency Workers Regulations. Introduced in 2011, AWR provides agency workers with the right to receive the same pay and conditions as permanent staff at the same employer after 12 weeks on assignment.

To prevent eResponse from breaching the regulations, Vanquish features an alert system which identifies and highlights to managers when workers are approaching the 12 week qualifying period.

Christian Berenger, Operations Director at Vanquish IPS said: "We are excited to be working with eResponse with the deployment of Vanquish throughout its client base. This contract with a local, innovative and progressive company shows the full capabilities of Vanquish in monitoring a large diverse workforce across many industry sectors that employ temporary workers."

Joe Alekna, Director at eResponse which is celebrating its 10 year anniversary this year said "We are pleased to be working with Vanquish IPS. The Vanquish product provides a high level of visibility and attendance information which is critical to us providing our contracted service to our customer base.

"Vanquish is diverse in its configuration and allows the system to be deployed in our targeted market sectors such as Warehousing & Logistics, Production & Manufacturing, sales, accounts, Customer Service & Call Centres, Administration and Clerical, New Media & Creative and HGV Driving."

## Recommendation

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JOE ALEKNA,  
DIRECTOR AT eRESPONSE

For further information on any of the software mentioned in this case study, Call **0121 773 7222** or visit **[www.vanquish-ips.com](http://www.vanquish-ips.com)**